

AustralianFlavour Return & Exchange Form

If you have purchased items from our store and are unhappy with the size or fit, we are more than happy to return or exchange for you.

The item must be returned in the same condition as it was dispatched from us, and within 7 days from the purchase date to receive a refund, and within 14 days from the purchase date to receive an exchange or credit note. Original tags must also be returned with the item along with a completed Return & Exchange Form.

If your garment has been worn, is damaged or altered, you will not be refunded or offered the exchange and it will be returned to you.

If you have received an item that is not what you ordered from our store, or is damaged in any way, we are happy to return or exchange at no extra cost to you. Item's that are returned or exchanged because of change of mind or incorrect fit will incur extra postage charges.

Returns & Refunds:

Please return to the below address:

AustralianFlavour 3/15 Bridgman Drive Reedy Creek, QLD, 4227

Name:

Order Reference Number:

Reason for Return:

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Preference for Refunded Money:

Credit Card: Number:Exp.....

Signature:.....

Direct Deposit: Account Name: BSB:

.....AC Number:

Cheque: (*Address you would like it sent to:*)

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Exchange or Credit Note:

Name:

Order Reference Number:

Reason for Exchange or Credit Note:

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Other Item (include size & colour) you would like to exchange for or indicate that you would prefer a credit note:

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(As we can't guarantee the availability of the item you may want, we will contact you if there is any problem or extra cost with the new item)

Please Note: We recommend using a traceable method of postage such as Express Post to return the goods as it is your responsibility that the items arrive back to us.

Any questions, please email us at info@australianflavour.com.au or phone on 07 5522 1951.